



Company Registration No. 201001034905 (918828-A)

QUALITY POLICY

MTT Shipping Sdn Bhd firmly believes in consistently provide services that meet or exceed the requirements and expectations of our customers. We will actively pursue ever improving quality through programs that enable each employee to perform their job right at the first time and every time.

Scope

This policy applies to all MTT Shipping entities including management, employees and subsidiaries.

Policy

Quality Management is the responsibility of MTT Shipping management demonstrating the commitment and leadership to create a culture of high-quality standards and continual improvement.

- ❖ Each manager and employee is responsible for complying with requirements and meeting MTT Shipping's quality standards and is accountable for his/ her individual performance and the performance of those working under his/ her supervision;
- ❖ MTT Shipping shall ensure that all vendors/ suppliers apply quality standard which is fully compatible with those of MTT Shipping;
- ❖ MTT Shipping shall provide adequate resources, information/adopting best practices and training to ensure the job is carried out safely and professionally;
- ❖ MTT Shipping shall ensure that all Quality incidents are fully notified, investigated and that corrective action is carried out and communicated across the business;
- ❖ MTT Shipping shall ensure that a comprehensive program of reporting and audits is developed to measure MTT Shipping's performance against goals and objectives and that these are formally reviewed by MTT Shipping management to ensure the effectiveness of the quality management system.

The MTT Shipping Quality Management System shall be actively engaged, focused and based on the following principles:

- ❖ Focus on operational tasks;
- ❖ Do Right at the First Time;
- ❖ Access risks and prioritizes resources accordingly;
- ❖ Empowered and accountable quality team; and
- ❖ Promote Knowledge Sharing Management including ease of access.



OOI LEAN HIN
Managing Director
MTT SHIPPING SDN BHD